HID Professional Services

Optimize deployment and unlock the full potential of your HID authentication solutions with our Deployment Excellence Team

The HID Professional Services offering is designed to ensure a seamless and successful deployment of our workforce authentication solutions, including Crescendo Cards and Keys, and our comprehensive Authentication Platform. Our services are embedded within the product pricing, delivering exceptional value without additional procurement steps.

Why Professional Services Matter

Implementing modern authentication methods like FIDO2, PKI and passwordless can present challenges for enterprises, including:

- Integration with existing IT ecosystems such as single sign-on (SSO), identity and access management (IAM), and legacy applications

- User onboarding and adoption hurdles

- Managing diverse credentialing needs across hybrid and mobile workforces

- Ensuring compliance with security policies and regulations

Our expert Professional Services team helps you overcome these challenges, ensuring a fast and frictionless deployment while aligning with your organization's security and operational goals.

Key Benefits Our Deployment Excellence Team Offers

- Accelerated time-to-value through expert guidance

- Reduced IT complexity with proven deployment methodologies

- Increased user adoption with structured onboarding and training

- Maximized security and compliance alignment

- Seamless integration with enterprise IT environments

HID is committed to ensuring that every customer unlocks the full potential of our authentication solutions with the right expertise, best practices and ongoing support.

For more information, contact us at
hidglobal.com/solutions/passkeys-passwordless-authentication.

How We Work Together

1. BEST PRACTICE WORKSHOPS

Designed to provide deep insights into workforce authentication and deployment strategies, our workshops cover:

- Strategic Planning & Architecture — Aligning HID authentication solutions with your IT landscape

- Use-Case Definition — Tailoring authentication strategies for different employee needs

- Credential Management & Lifecycle — Best practices for issuance, usage and revocation

- Security & Compliance — Ensuring adherence to industry standards and enterprise policies

2. DEPLOYMENT SUPPORT & OPTIMIZATION

Ongoing assistance to ensure a smooth rollout and maximize return on your investment through:

- Guided Implementation Assistance — Expert-led configuration and integration support

- User Enrollment Strategies — Best practices for streamlined onboarding

- Performance Tuning & Troubleshooting — Ensuring optimal system efficiency

- Post-Deployment Best Practices — Driving adoption and long-term success